



# NEWS AND NEIGHBORS

Newport News Redevelopment  
and Housing Authority

November 2025

Volume 32, Issue 11

## HOLIDAYS OBSERVED DURING THE MONTH OF NOVEMBER

~

**November 11**

Veteran's Day

**November 27**

Thanksgiving Day



### Inside This Issue

Message from the Executive Director	2
Hurricane Season	3
Family Investment Center Programs Available	4
NNRHA Scholarship Program Information	5
What is Section 504?	6
What is Section 3?	7
FIC Calendar of Events for Nov and Dec 2025	8
Manager's Corner	9
Reminder from Housing Management	10
Vehicle Enforcement Policy	11
Happy Thanksgiving	12



# VOTE Today



# ELECTION

# 2025

November 4, 2025

Time Polls are open:  
6:00 am to 7:00 pm



# From the Executive Director...

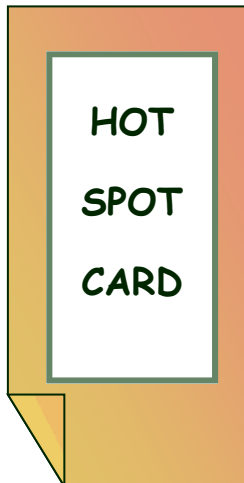


Lysandra M. Shaw  
Executive Director

## Help Make Your Neighborhood a Safer Place

You can make a difference by reporting any potential violence or any activity you suspect is illegal anywhere in our city using a Hot Spot card with a pre-addressed stamped envelope that is enclosed in each newsletter. It can be dropped off at your rental office or mailed and is completely anonymous.

If you would like to talk to someone about any concerns you have, please call NNRHA Safety and Security Officer at (757) 928-2660.



# HURRICANE SEASON: June - November 2025

## PREPARE NOW:

- Review your emergency plan
- Check your supplies
- Set up an out-of-town contact
- Secure important documents
- Figure out your evacuation route
- Be aware of your vehicle's surroundings
- Follow official instructions

PLAN

PREPARE

EVACUATE



**PLAN / PREPARE / EVACUATE**



# THE FAMILY INVESTMENT CENTER (FIC)



## FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self-Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

Call 757.928.3682 if you have questions regarding programs offered.

## PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografia;
- Habilidades de obrero;
- Ayuda con su resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo  
Para La Familia  
3301 Marshall Avenue  
Newport News, VA 23607

Lunes—Viernes

8 de la mana - 4:30 de la tarde

757.928.3682 ingles  
757.928.6146 espanol

## Same great training opportunities...

The Family Investment Center  
Marshall Courts Recreation Center  
3301 Marshall Avenue  
Newport News, VA 23607

Monday thru Friday

8:00 AM—4:30 PM

757.928.3680

## STAFF NUMBERS AT THE FIC

Chrystal Barnes	PH FSS Program Coordinator	757-928-3680
Lora Jarrett	ROSS Grant Coordinator	757-928-3681
Brenda Williams	Job Search Coordinator	757-928-3682
Tara Johnson	504 Request	757-928-3684
Kim Blowe	Tenant Relations Advisor	757-928-4302
Laetitia Mullen	Tenant Relations Advisor	757-928-3684



# SCHOLARSHIP PROGRAM 2026

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Newport News Redevelopment and  
Housing Authority

## ELIGIBILITY CRITERIA :

- **MUST** be a resident of NNRHA Assisted Housing.
- GPA of 2.5 or higher.
- Available for adults and High School Seniors
- Plan to enroll full -time at an accredited college, university, vocational/technical institute, business school.

**APPLICATION DEADLINE  
FEBRUARY 28, 2026**

For More Information :  
Laetitia Mullen



[lmullen@nnrha.org](mailto:lmullen@nnrha.org)



(757) 769-2949



## SECTION 504 REQUEST FOR A REASONABLE ACCOMMODATION

The Newport News Redevelopment and Housing Authority (NNRHA) is committed to operating all of its housing programs in a fair and impartial way. All core programs are open to all eligible individuals and families regardless of sexual orientation, gender identity, or marital status. NNRHA is committed to providing programs in a way that does not discriminate based on race, color, sex, national origin, religion, familial status, disability or elderliness, source of funds, sexual orientation, gender identity, and military status. No otherwise qualified person will be denied housing or otherwise discouraged from obtaining housing at NNRHA because of his/her race, color, sex, national origin, religion, familial status, disability or elderliness, source of funds, sexual orientation, gender identity or military status.

Pursuant to Section 504 of the Rehabilitation Act, no qualified individual with disabilities will be excluded, solely on the basis of disability from participation in or the benefits of the program or activities administered by NNRHA. NNRHA will provide reasonable accommodations to all applicants, residents, and employees, who need such accommodations to be able to enjoy the housing and employment provided by NNRHA. In addition, reasonable modifications will be provided to the structure and features of the apartment and public and common use areas of the property should such modifications be necessary to provide full enjoyment to the premises if such modifications do not result in an administrative and financial burden to NNRHA.



### NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY

### SECTION 504 REQUEST FOR A REASONABLE ACCOMMODATION



RETURN THIS COMPLETED FORM TO YOUR  
MANAGEMENT OFFICE

Tenant's Name: \_\_\_\_\_  
Complex Name: \_\_\_\_\_  
Address/Apt. #: \_\_\_\_\_ Zip \_\_\_\_\_  
Telephone #: \_\_\_\_\_

The Newport News Redevelopment and Housing Authority (NNRHA) is required by law to provide special services, transfers or modifications to apartments, buildings or grounds to meet the needs of tenants with disabilities. These are called reasonable accommodations. NNRHA may require documentation to support a claim for a reasonable accommodation. The information supplied will be kept confidential pursuant to law.

NNRHA will work with you to determine how to fulfill your request.

Tenant's Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ No one in my household has a disability.  
(I do not need to complete the rest of this form)

\_\_\_\_\_ I am not requesting NNRHA to provide an accommodation at this time.

The following person (s) in my household has/have a disability and need one or more of the reasonable accommodations below:

_____ Uses a wheelchair	_____ Uses a walker
_____ Vision impaired	_____ Hearing impaired
_____ Grab bars	_____ Audio visual smoke Alarm
_____ Door bell light signaler	
_____ Other accommodations, please explain:	

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# What You Need To Know About Section 3

## Section 3 Act

Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u)(as amended), requires that economic opportunities generated by certain HUD financial assistance for housing (including Public and Indian Housing) and community development programs shall, to the greatest extent feasible, be given to low and very low-income persons, particularly those who are recipients of government assistance for housing, and to businesses that provide economic opportunities for these persons.

## Who Are Section 3 Residents?

Other HUD programs covered by Section 3 (to distinguish between HUD Public and Indian housing programs) are those that provide housing or community development assistance for housing rehabilitation, housing construction, or other public construction project.

Public housing residents including persons with disabilities.

Low and very low income persons who live in the area where a HUD assisted project is located.

## What is a Section 3 Business?

A section 3 business is one:

That is owned by Section 3 residents  
Employs Section 3 residents or;  
Subcontracts with businesses that provide opportunities to low and very low income persons.

### ► What types of Economic Opportunities are available under Section 3?

- Jobs and Employment opportunities
- Training and Educational opportunities
- Contracts and Business opportunities

### ► Who will provide the Economic Opportunities?

• Recipients of HUD financial assistance and their contractors and subcontractors are expected to develop a Section 3 Plan to assure that economic opportunities to the greatest extent feasible, are provided to low and very low-income persons and to qualified Section 3 businesses. One element of that Plan is the use of a Section 3 clause which indicates that all work performed under the contract is subject to the requirements of Section 3.

### ► Who receives Economic Opportunities under Section 3?

#### ***For training and employment:***

- persons in public and assisted housing;
- persons in the affected project neighborhood;
- participants in HUD Youth-build programs;
- ♦ homeless persons.
- ♦

#### ***For contracting:***

- businesses which fit the definition of a Section 3 business.

### ► How can individuals and businesses find out more about Section 3?

#### **For contracting opportunities contact:**

The Office of Human Affairs  
Representative: Emmagene Slade  
392 Maple Avenue, P.O. Box 37  
Newport News, VA 23607  
Phone: 757-247-6747 Fax: 757-380-1269

#### **For training and employment opportunities contact:**

Representative: LaSandra Wingate  
Newport News Redevelopment and Housing Authority  
P. O. Box 797  
Newport News, VA 23607-0797  
Phone: 757-928-2628



**NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY  
COMMUNITY RESOURCES**

**CALENDAR OF EVENTS FOR NOVEMBER - DECEMBER 2025 -**

Stay tuned: These events are coming soon

**NOV**



**BASKET OF BLESSINGS**

**NOV**



**BREAKING FREE: A JOURNEY  
BEYOND ADDICTION &  
BASIC COMPUTER TRAINING FOR  
SENIORS**

**NOV**



**Heart of Care: PCA  
Training**

**DEC**



**Together We Dream -  
Vision Board Event**

**DEC**



**SHARE THE CARE: SHOP  
TILL YOU DROP**

**DEC**



**CELEBRATION OF SEASONS: A  
SENIOR HOLIDAY LUNCHEON**

**DEC**



**BIKES & SMILES BICYCLE  
GIVEAWAY**

**Contact: Lora Jarrett, Ross Grant Coordinator @**

**757-928-3681 or [ljarrett@nnrha.org](mailto:ljarrett@nnrha.org)**



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# General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

## Requested Work Orders

### Public Housing

Marshall Courts (757) 928-6154  
 Ashe Manor (757) 928-6187  
 Aqueduct (757) 833-5700  
 Pinecroft (757) 269-4300  
 Orcutt Townhomes I (757) 928-6187

\*Marshall (757) 928-6181

### Tax Credit Properties

Oyster Point/Brighton (757) 269-4307  
 Brighton (757) 591-3280  
 Cypress Terrace (757) 833-5720  
 Orcutt Townhomes III (757) 928-6187  
 Lassiter Courts (757) 928-2690  
 Great Oak (757) 592-7448  
 Jefferson Brookville (757) 928-2690  
 Spratley House (757) 928-6187

\* Please use this number ONLY after 5:00 p.m.  
 (757) 247-0484

# Manager's Corner

Aqueduct	Last Thursday Each Month	10:00 am Gymnasium
Ashe Manor	3rd Thursday Each Month	1:30 pm Community Room
Brighton	3rd Tuesday Each Month	2:00 pm Community Center
Cypress Terrace	2nd Tuesday Each Month	11:00 am Community Center
Great Oak	3rd Thursday Each Month	2:00 pm Community Center
Jefferson Brookville	3rd Thursday Each Month	3:30 pm - Jefferson Brookville Community Room
Lassiter Courts	2nd Thursday Each Month	3:30 pm Community Room
Marshall Courts	3rd Thursday Each Month	2:00 pm Recreation Center
Orcutt Townhomes I	4th Thursday Each Month	10:00 am - Ashe Manor Community Room
Orcutt Townhomes III	4th Thursday Each Month	1:30 pm - Ashe Manor Community Room
Oyster Point	3rd Tuesday Each Month	11:00 am Community Room
Pinecroft	1st Monday Each Month	3:00 pm Lobby
Spratley House	3rd Wednesday Community Room	11:00 am Community Room

### DAYLIGHT SAVINGS TIME ENDS

Sunday, November 2, 2025  
 Remember to change your  
 clocks back one hour.



## MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.

If there are any changes  
in your household  
composition,  
please report this  
information immediately  
to your  
rental office.



## REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
<b>Tidewater Area Hot Line</b> 459-8467	Narcotics Anonymous	No fees
<b>Narcotics Anonymous VA Regional Hot Line</b> 1-800-777-1515	Support group for recovering substance abusers.	No fees
<b>Hampton Roads Clinic Reflections</b> 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
<b>Project Link</b> 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
<b>AI Anon/Alateen</b> 1-888-425-2666 <b>AA Hotline</b> 595-1212	Support group Alcoholism-friends/relatives and teens.  12 Step Program	No fees  No fees
<b>Peninsula Area Help Line</b> 875-9314	Narcotics Anonymous	No fees
<b>Advanced Recovery Systems</b>	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

## Vehicle Enforcement Policy



- All vehicles must be parked in designated parking spaces.
- No vehicles shall be stored/parked in service drive/areas throughout the property.
- All vehicles parked on NNRHA properties shall be properly registered, i.e. current inspection stickers and current decals.
- Vehicles must also be operational (no flat tires, no hood raised like in process of repairing vehicle).
- If any resident violates any of the above policies, management can tag the car and after 48 hours, have the car towed at owner's expense.
- Management reserves the right to tow without Notice.



This newsletter is published by the  
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Newport News Redevelopment and  
Housing Authority

P. O. Box 797

Newport News, VA 23607







**With Gratitude at Thanksgiving...**

**We Appreciate You!**

**Newport News Redevelopment and  
Housing Authority**



## **FILING A COMPLAINT...**

**Customer Service**

**Hotline Number:**

**757-928-6082 or  
757-928-6060**



A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY NNRHA

WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

**THANK YOU**